

# **MENU OF SERVICES**

# OFFICE OF ACCESS, INCLUSION, AND COMPLIANCE (OAIC)

OAIC supports Extension professionals with their educational outreach and programs. Our resources and services help improve the quality of our programming, with a specific focus on issues of access, equity, and inclusivity. The following services are free of charge to Extension professionals. More information can be found on our website: <a href="mailto:blogs.extension.wisc.edu/oaic">blogs.extension.wisc.edu/oaic</a>

#### Consultation sessions



Extension professionals can consult OAIC on topics that relate to program access, inclusion, and compliance. Each consultation session is approximately 45 minutes. During these sessions, we provide individualized attention to the requester to understand the context of their programming efforts, identify barriers and opportunities, and make recommendations on ways to promote access, equity, and inclusion.



# Translation of text-based content

OAIC coordinates translation services for colleagues across the state. Creating multilingual materials is one way Extension professionals increase access to audiences who are dominant in a language other than English.



#### Spoken and sign language interpretation

OAIC coordinates spoken and sign language interpretation services for colleagues across the state through in-person simultaneous interpretation, online Zoom interpretation, and more. Interpretation services create a multilingual learning environment with equitable access for all participants.



## Support for hiring bilingual employees

OAIC supports processes for hiring bilingual employees by reviewing job descriptions, taking part in all steps of the hiring process, and supporting the integration of a Language Proficiency Assessment (LPA) for bilingual candidates.



#### ADA access consultation

OAIC has staff that specializes in disability access and accommodation support to help ensure equitable access for individuals with disabilities under the American with Disabilities Act (ADA). By embedding accessibility considerations throughout your program planning process, you reduce the need for individuals to request accommodations.



### Connecting data to your community context

OAIC helps Extension professionals incorporate the use of data to support their educational outreach and program efforts. Our support in this area is focused on promoting collective understanding of community demographics around the state, their implications for practice, and for building meaningful relationships with state residents who are identified as underserved and underrepresented in our programs.



#### **Professional learning opportunities**

OAIC provides trainings and other professional learning opportunities for Extension professionals. While topics are wide-ranging, each focuses on addressing issues of equity, accessibility, and inclusivity in Extension programs and services. Training opportunities include self-directed resources and trainings by request.

An EEO/AA employer, University of Wisconsin-Madison Division of Extension provides equal opportunities in employment and programming, including Title VI, Title IX, the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act requirements.