



LANGUAGE ACCESS

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To: Area Extension Directors

From: Dominic J. Ledesma, Language Access Coordinator

Subject: New in-service training & updated materials from LanguageLine Solutions, Inc.

I. New in-service training for Areas

This summer, the Language Access Team piloted an in-service training to a few Areas. We are now offering this training to all Extension Areas for ongoing staff development purposes. If AEDs are interested in learning more about the training or booking a date, please contact me (dominic.ledesma@ces.uwex.edu).

Title: Linguistically inclusive programming for multilingual audiences

Duration: Approximately 2-2.5 hours

Overview: This training explores how Extension colleagues can integrate and manage language access services for programming efforts. It informs colleagues of the available support for developing multilingual materials and creating multilingual learning spaces. Training topics also incorporate presentations and discussion around strategies to promote programming that is culturally responsive and linguistically appropriate.

Key themes:

- Understanding bias and exclusion through the lens of language-based privilege
- Evaluating the needs for translating text-based content
- How to plan in-person events around interpretation needs
- Delivering programming with the support of interpreter services

II. LanguageLine Solutions documents (updated versions)

We provided to all AEDs with support materials from LanguageLine Solutions, Inc. during the January supervisor's training. Given an error that was discovered in the support materials, we attached corrected versions of the documents. Please share the updated materials and PINs that are specific to your counties.

Cc:

Patrick Proden, Associate Dean for Policy and Operations

Shelley King-Curry, Director of Diversity and Inclusion